



Harrison Hot Springs Resort & Spa is currently recruiting for the position of **Islands Bar Bartender/Mixerologist**.

About our company:

Harrison Hot Springs and the Eastern Fraser Valley is a beautiful place to live, work and play. We would love to have you join our amazing team and share the high quality of life that we have come to enjoy.

At Harrison Hot Springs Resort and Spa, our guests discover a location unlike any other destination in the world. We know the care and customer service we offer our guests leads to special experiences for them. We endeavour to exceed guest expectations and deliver outstanding products and hospitality services. Even though we welcome thousands of guests each year, we will focus on individuals and what we can do to make them feel like they are at home.

Overlooking Harrison Lake, the Harrison Hot Springs Resort and Spa offers the following amenities: five mineral hot springs pools, the Healing Springs Spa, three restaurants and a coffee bar, extensive banquet and catering options, Resort Golf Course and Resort Marina.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Arrive at work on time, neatly and professionally groomed, with nametag in place.
- Open and close the bar in accordance with company standards.
- Ensure the room is in order in accordance with standards.
- Take guest orders at the bar and on the floor.
- Pour all drinks as they are ordered, measured and made to standard.
- Serve all drinks according to standard in a friendly, professional manner.
- Upsell by communicating through product knowledge.
- Handle room charges and credit card purchases accurately.
- Accurately handle cash and make appropriate change when required.
- Keep the bar neat and clean; remove used glasses and dishes, etc.
- Ensure all charges are properly posted, each transaction closed after payment is tendered.
- Control and maintains a balanced float for each shift.
- Order supplies in accordance with established par stocks.
- Order any additional items required by going through the Banquet orders and reservations, in a proactive manner.
- Receive and place supplies in their proper storage place.

- Maintain point of sale terminals, tapes and ribbons.
- Complete deposit envelope, night audit and deposits in safe.
- Lock up float box, always ensuring it contains balanced funds.
- Clean and put away all equipment and supplies before leaving.
- Ensure all fridges and storage cupboards are cleaned on a weekly basis or as required.
- Ensure all fridges and storage cupboards are properly locked before leaving.
- Prepare all requisitions as required.
- Know, understand and adhere to all liquor laws as shown in the Serving it Right program.
- Know and adhere to all resort policies, procedures and standards.
- Take responsibility for the room according to BC liquor laws.
- Some stress resulting from daily guest interactions (internal and external), budgetary, and time constraints.
- Other job related duties may be assigned.

EXPERIENCE, EDUCATION AND SKILLS REQUIRED:

- High school diploma or general education degree (GED).
- 1 year bartending experience in a busy environment; or equivalent combination of education and experience.
- Serving it Right Certificate.
- Food Safe Certificate.
- Ability to communicate with a variety of people in fluent written and spoken English.
- Ability to explain standards and laws, ability to deal sensitively with people who may have diminished capacity due to alcohol or drug consumption.
- Ability to balance cash, debit and credit.
- Ability to maintain accurate float.
- Ability to solve practical problems and deal with a variety of concrete variables in situations where only limited standardization exists.
- Ability to interpret a variety of instructions furnished in written, oral, diagram, or schedule form.
- Excellent organizational skills.
- Excellent communications skills.
- Superior people skills.
- Manage inventory accurately and completely.
- Security of bar, fridges and cash.
- Accurate and controlled mixing of drinks.
- Being multi-lingual is an asset.
- Flexible to a changing schedule.

Interested, qualified candidates are invited to submit their resume and cover letter to hshsr@harrisonresort.com or facsimile at 604-796-4712.

We thank all candidates in advance for your interest in our resort; however, only those qualified candidates will be contacted. Check us out online at www.harrisonresort.com.