



**Harrison Hot Springs Resort** is currently recruiting for the position of **Miss Margaret's Server**.

**About our company:**

Harrison Hot Springs and the Eastern Fraser Valley is a beautiful place to live, work and play. We would love to have you join our amazing team and share the high quality of life that we have come to enjoy.

At Harrison Hot Springs Resort, our guests discover a location unlike any other destination in the world. We know the care and customer service we offer our guests leads to special experiences for them. We endeavour to exceed guest expectations and deliver outstanding products and hospitality services. Even though we welcome thousands of guests each year, we will focus on individuals and what we can do to make them feel like they are at home.

Overlooking Harrison Lake, the Harrison Hot Springs Resort offers the following amenities: five mineral hot springs pools, the Healing Springs Spa, three restaurants and a coffee bar, extensive banquet and catering options, Resort Golf Course and Resort Marina.

**ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Reports for work at scheduled time, well groomed, neatly dressed in uniform and nametag
- Ensures that the uniform is clean & pressed, that foot wear comfortable, cleaned and polished
- Completes all side duties and opening / closing duties
- Uses suggestive selling techniques to sell food & beverage items
- Maintains full product knowledge of all food & beverage items
- Up sells and promotes all specials
- Places orders directly into Micro's
- Serves guests adhering to resort standards
- Takes cash/credit cards and makes change for the guest
- Correctly balance cash
- Keeps the shop clean of dirty dishes, garbage & recyclables
- Complete all requested additional job related duties as assigned
- Participates in extra cleaning
- Assists with stocking, ordering and inventory
- Able to work independently
- Some stress resulting from daily guest interactions (internal and external), budgetary, and time constraints
- Completes all requested additional duties as assigned

## **SKILLS, KNOWLEDGE, EXPERIENCE AND QUALIFICATIONS:**

- Food safe certificate level 1
- Ability to communicate fluently in English with a variety of guests and associates
- Minimum 1 year Barista experience an asset
- Touch screen POS experience would be an asset
- Ability to control cash and credit cards, find mistakes as they occur
- Ability to prioritize and multi task
- Ability to find solutions to challenges as they arise
- Excellent organizational skills
- Good interpersonal skills
- Able to safely lift, push, pull, or carry at least 25-30 pounds
- Ability to stand for 8 hours
- Outstanding customer service
- Able to work under pressure
- Work well independently
- Being multi-lingual is an asset, preferably Mandarin
- A team oriented attitude
- Flexible to a changing schedule

Interested, qualified candidates are invited to submit their resume and cover letter to [hshsr@harrisonresort.com](mailto:hshsr@harrisonresort.com) or facsimile at 604-796-4712.

We thank all candidates in advance for your interest in our resort; however, only those qualified candidates will be contacted.

Check us out online at [www.harrisonresort.com](http://www.harrisonresort.com).