



**Harrison Hot Springs Resort & Spa** is currently recruiting for the position of **Registered Massage Therapist**.

**About our company:**

Harrison Hot Springs and the Eastern Fraser Valley is a beautiful place to live, work and play. We would love to have you join our amazing team and share the high quality of life that we have come to enjoy.

At Harrison Hot Springs Resort and Spa, our guests discover a location unlike any other destination in the world. We know the care and customer service we offer our guests leads to special experiences for them. We endeavour to exceed guest expectations and deliver outstanding products and hospitality services. Even though we welcome thousands of guests each year, we will focus on individuals and what we can do to make them feel like they are at home.

Overlooking Harrison Lake, the Harrison Hot Springs Resort and Spa offers the following amenities: five mineral hot springs pools, the Healing Springs Spa, three restaurants and a coffee bar, extensive banquet and catering options, Resort Golf Course and Resort Marina.

**ABOUT THE POSITION:**

Reporting to the Spa Manager or Spa Coordinator, our Registered Massage Therapists provide each and every one of our guests with the utmost professional spa experience possible.

**ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Requires the incumbent carries a minimum of \$2m coverage for liability insurance
- Requires the incumbent has a registered GST number
- Requires the incumbent is registered as a firm in good standing with WorkSafeBC (the workers compensation board of BC)
- Ensures compliance with all company policies and procedures to ensure guest satisfaction
- Able to follow treatment procedures in order to create a consistent environment for Spa Client
- Able to communicate in a professional manner the steps taken during treatment with Spa Client
- Able to work safely and securely in a manner that protects the integrity and safety of the guest, associates and hotel

- Able to work in a friendly, efficient and effective manner with both guests and fellow associates

**SKILLS, KNOWLEDGE, EXPERIENCE AND QUALIFICATIONS:**

To practice massage therapy in British Columbia you must be a registrant of the College of Massage Therapists of BC (CMTBC)

- Minimum 1 year of proven experience in guest service, preferably in a spa environment
- Minimum 1 years of proven hotel experience in a luxury, full-service resort preferred
- Ability to suggestively sell products and upsell
- Proven excellent customer service and communication skills required
- Proven outstanding listening and problem solving skills required
- Proven previous experience as both an independent worker and as a team player required
- Proven Safe Work and reliable attendance record required
- Proven organizational skills required
- Being multi-lingual is an asset, preferably Mandarin
- Flexible to a changing schedule

Interested, qualified candidates are invited to submit their resume and cover letter to [hshsr@harrisonresort.com](mailto:hshsr@harrisonresort.com) or facsimile at 604-796-4712.

We thank all candidates in advance for your interest in our resort; however, only those qualified candidates will be contacted.

Check us out online at [www.harrisonresort.com](http://www.harrisonresort.com).